

Learning Management Q & A

4/21/2017 Written Questions:

- Please clarify the scope and nature of the integration that Sanford Underground would like to see between the LMS and the Drupal CMS. Do you want to push/pull content from Drupal to the LMS and vice versa, or is the integration simply a single sign-on between both systems?

We would like the LMS to reference content from the Drupal site. The ESH manual will be the content most often referenced. We may also have lists of courses from the LMS on the Drupal site. We would also like single sign-on between the systems.

- What is the scope of the instructional design support described by Sanford Underground under Implementation Support in page 2 of this RFP? Do you expect proponents to offer turn-key course development services and courses, or just a timebox that allows you to have an expert instructional designer on hand to support your own content development efforts?

We would like the itemized cost for on site in-person instructional support for 3 courses. The cost can be proposed per hour or per day or per course. The instructional designer would be working with our content developers.

- Do you have an expectation that the LMS will integrate with your access control system in the future?

Yes. We have an expectation that the LMS is “open” enough to integrate with other systems. We want to select a system that has the capability to integrate with other systems in general. Answer questions such as: Have you created a custom integration in the past? Is your system an open standards based architecture (non-proprietary) system that could enable future custom integrations with other systems? Do make an SDK/API available?

- We will require support during implementation, including in-person instructional design support for up to 3 courses, including the general safety course. (Does this mean on-site implementation support or will Web Conferencing support meet this requirement? If yes for on-site support, please specify your requirements in more detail.)

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- Course content designed, created and managed in the system (In addition to this, do you require ready-made courses to be available in the LMS? If Yes, please list these courses.)
No, we do not require access to a library of general topic ready-made courses (“Effective Communication” or “Sexual Harrassment in the Workplace” etc.)

As noted in previous questions, we are asking for instructional design support for up to three of our training courses, but they are still custom courses specific to our business, not “ready-made.”

- Are the functional and technical requirements firm or can alternative feature options be considered?
On the Requirement Checklist, use “Partial” or “None” to designate the requirements you are not able to fully meet. Use the “Comments’ field to propose alternative features that may meet the intent of the requirement.